

CHANEL is committed to making its website accessible in accordance with Article 47 of Law No. 2005-102 of February 11, 2005.

To this end, it is implementing the following strategy and actions: the multi-year accessibility scheme and the action plan are being drafted and will be published shortly.

This accessibility statement applies to www.rendez-vous.chanel.com/fr/beauty/

Compliance status

The site rendez-vous.chanel.com/fr/beauty is not compliant with the General Accessibility Improvement Guidelines because there are no valid audit results available to measure compliance with the criteria.

Preparation of this accessibility statement

This statement was prepared on 18/09/2025.

Feedback and contact

If you are unable to access any content or service, you can contact the website manager to be directed to an accessible alternative or obtain the content in another form.

<https://www.chanel.com/fr/contact/>

Remedies

This procedure is to be used in the following case:

You have reported to the website manager an accessibility issue that prevents you from accessing content or services, and you have not received a satisfactory response.

- Write a message to the Défenseur des droits (<https://www.defenseurdesdroits.fr/nous-contacter-355>)
- Contact the delegate of the Défenseur des droits near you (<https://www.defenseurdesdroits.fr/carte-des-delegates>)
- Send a letter by post (free, no stamp required):
Défenseur des droits
Libre réponse 71120
75342 Paris CEDEX 07